

Marel Training Session at Brno Innovation Center: Advancing Support and Quality for Our Customers





GROUP DISCUSSIONS



HANDS-ON TRAINING



Read more

Marel Training Session at Brno Innovation Center.

At ViskoTeepak, our goal is to ensure that our customers get the highest quality products with expert support for efficient, reliable production. By working closely with Marel, we're developing deeper expertise on their latest equipment, enabling us to provide even better guidance and troubleshooting support for you. This partnership means we're continuously improving our understanding of the technology you use, so that you can benefit from optimal settings and minimize downtime.

Advancing Our Partnership with Marel

Our long-standing collaboration with Marel recently took a big step forward with the installation of their newest stuffing machine, the LK 450, in our Brno Innovation Center (IC). This installation, provided by Marel, allows us to test and fine-tune the machine to meet the highest standards. It's an exciting opportunity to deepen our expertise, troubleshoot any technical issues, and improve the machine's performance—benefits that will be passed directly to you.

In addition to this installation, our IC now serves as a technical training hub for Marel, reinforcing the skills needed to support our customers.

Training for Enhanced Support

Just a few weeks ago, we welcomed a group of Marel's technicians to our Brno facility for a dedicated training session led by Global Product Specialist, Emile Burgers. Emile shared his extensive experience with Marel's team, ensuring they're well-prepared to support customers in achieving ideal machine settings and troubleshoot common issues with ViskoTeepak casings.

The two-day training session combined theory, open discussions, and

practical work in our Innovation Center, focusing on setups for both the NL 21 and LK 450 machines. We've optimized every step of the production process—from adjusting cooking settings in the smoking chamber to refining the peeling stages. Our focus is on overcoming potential challenges and ensuring a smoother, more efficient production experience for you.

"I want to thank you for hosting us at your facility. I hope our employees gained valuable insights that will enhance customer support. They shared positive feedback on how the training improved their understanding of casing behavior and machine handling."

Emile Burgers

milo Purgoro

Our Shared Goal: Quality and Consistency

The goal of this collaboration is to ensure our customers receive reliable, consistent quality across products like sausages, salami, and other processed meats. Our training, analysis, and continuous improvements aim to give you the best possible experience with ViskoTeepak casings and the machines that handle them.

This session also strengthened our partnership with Mar-

el, opening new channels of knowledge-sharing and mutual support. We are excited to continue working together to provide you with innovative solutions and top-notch support.



A word from Emile Burgers

"I want to thank the entire ViskoTeepak team for their support over the years. It has always been a pleasure to work

together, and I wish you all the best moving forward."

On to New Adventures

Thank you, Emile, for your dedication, guidance, and invaluable support. We wish you all the best in your retirement!



Article written by: Lucie M and Filip V